



Bid Number/बोली क्रमांक (बिड संख्या):
GEM/2024/B/5711485
Dated/दिनांक : 18-12-2024

Bid Document/ बिड दस्तावेज़

| Bid Details/बिड विवरण | |
|--|---|
| Bid End Date/Time/बिड बंद होने की तारीख/समय | 07-01-2025 14:00:00 |
| Bid Opening Date/Time/बिड खुलने की तारीख/समय | 07-01-2025 14:30:00 |
| Bid Offer Validity (From End Date)/बिड पेशकश वैधता (बंद होने की तारीख से) | 180 (Days) |
| Ministry/State Name/मंत्रालय/राज्य का नाम | Haryana |
| Department Name/विभाग का नाम | Industrial Training Institute |
| Organisation Name/संगठन का नाम | Industrial Training Institute |
| Office Name/कार्यालय का नाम | Govt Iti Sadhaura Distt Yamuna Nagar 133204 |
| Total Quantity/कुल मात्रा | 39 |
| Item Category/मद केटेगरी | Television (TV) (V2) (Q2) |
| Minimum Average Annual Turnover of the bidder (For 3 Years)/बिडर का न्यूनतम औसत वार्षिक टर्नओवर (3 वर्षों का) | 2 Lakh (s) |
| OEM Average Turnover (Last 3 Years)/मूल उपकरण निर्माता का औसत टर्नओवर (गत 3 वर्षों का) | 2 Lakh (s) |
| Years of Past Experience Required for same/similar service/उन्हीं/समान सेवाओं के लिए अपेक्षित विगत अनुभव के वर्ष | 3 Year (s) |
| MSE Exemption for Years of Experience and Turnover/ अनुभव के वर्षों से एमएसई छूट | No |
| Startup Exemption for Years of Experience and Turnover/ अनुभव के वर्षों से स्टार्टअप छूट | No |
| Document required from seller/विक्रेता से मांगे गए दस्तावेज़ | Experience Criteria,Past Performance,Bidder Turnover,Certificate (Requested in ATC),OEM Authorization Certificate,OEM Annual Turnover,Additional Doc 1 (Requested in ATC),Additional Doc 2 (Requested in ATC),Additional Doc 3 (Requested in ATC),Additional Doc 4 (Requested in ATC),Compliance of BoQ specification and supporting document *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer |

| Bid Details/बिड विवरण | |
|---|-----------------------------------|
| Do you want to show documents uploaded by bidders to all bidders participated in bid?/ | No |
| Past Performance/विगत प्रदर्शन | 80 % |
| Bid to RA enabled/बिड से रिवर्स नीलामी सक्रिय किया | Yes |
| RA Qualification Rule | H1-Highest Priced Bid Elimination |
| Type of Bid/बिड का प्रकार | Two Packet Bid |
| Time allowed for Technical Clarifications during technical evaluation/तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय | 2 Days |
| Inspection Required (By Empanelled Inspection Authority / Agencies pre-registered with GeM) | No |
| Evaluation Method/मूल्यांकन पद्धति | Total value wise evaluation |
| Arbitration Clause | No |
| Mediation Clause | No |

EMD Detail/ईएमडी विवरण

| | |
|-----------------------------|----------------------|
| Advisory Bank/एडवाइजरी बैंक | PUNJAB NATIONAL BANK |
| EMD Amount/ईएमडी राशि | 12000 |

ePBG Detail/ईपीबीजी विवरण

| | |
|--|----------------------|
| Advisory Bank/एडवाइजरी बैंक | PUNJAB NATIONAL BANK |
| ePBG Percentage(%) / ईपीबीजी प्रतिशत (%) | 3.00 |
| Duration of ePBG required (Months) / ईपीबीजी की अपेक्षित अवधि (महीने). | 12 |

(a). EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy./जेम की शर्तों के अनुसार ईएमडी छूट के इच्छुक बिडर को संबंधित केटेगरी के लिए बिड के साथ वैध समर्थित दस्तावेज प्रस्तुत करने हैं। एमएसई केटेगरी के अंतर्गत केवल वस्तुओं के लिए विनिर्माता तथा सेवाओं के लिए सेवा प्रदाता ईएमडी से छूट के पात्र हैं। व्यापारियों को इस नीति के दायरे से बाहर रखा गया है।

(b). EMD & Performance security should be in favour of Beneficiary, wherever it is applicable./ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए।

Beneficiary/लाभार्थी :

Member Secretary-cum-Principal
Govt ITI Sadhaura, Kala Amb Road, Sadhaura-133204, Distt. Yamuna Nagar (Haryana)

(Imc Society Of Iti Sadhaura)

MSE Purchase Preference/एमएसई खरीद वरीयता

| | |
|---|----|
| MSE Purchase Preference/एमएसई खरीद वरीयता | No |
|---|----|

MII Purchase Preference/एमआईआई खरीद वरीयता

| | |
|--|----|
| MII Purchase Preference/एमआईआई खरीद वरीयता | No |
|--|----|

1. The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated above in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3-year-old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
2. Experience Criteria: In respect of the filter applied for experience criteria, the Bidder or its OEM {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU for number of Financial years as indicated above in the bid document before the bid opening date. Copies of relevant contracts to be submitted along with bid in support of having supplied some quantity during each of the Financial year. In case of bunch bids, the category of primary product having highest value should meet this criterion.
3. OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
4. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.
5. Past Performance: The Bidder or its OEM {themselves or through re-seller(s)} should have supplied same or similar Category Products for 80% of bid quantity, in at least one of the last three Financial years before the bid opening date to any Central / State Govt Organization / PSU. Copies of relevant contracts (proving supply of cumulative order quantity in any one financial year) to be submitted along with bid in support of quantity supplied in the relevant Financial year. In case of bunch bids, the category related to primary product having highest bid value should meet this criterion.
6. Reverse Auction would be conducted amongst all the technically qualified bidders except the Highest quoting bidder. The technically qualified Highest Quoting bidder will not be allowed to participate in RA. However, H-1 will also be allowed to participate in RA in following cases:
 - i. If number of technically qualified bidders are only 2 or 3.
 - ii. If Buyer has chosen to split the bid amongst N sellers, and H1 bid is coming within N.
 - iii. In case Primary product of only one OEM is left in contention for participation in RA on elimination of H-1.
 - iv. If L-1 is non-MSE and H-1 is eligible MSE and H-1 price is coming within price band of 15% of Non-MSE L-1
 - v. If L-1 is non-MII and H-1 is eligible MII and H-1 price is coming within price band of 20% of Non-MII L-1

Television (TV) (V2) (39 set)

Technical Specifications/तकनीकी विशिष्टियाँ

* जेम केटेगरी विशिष्टि के अनुसार / As per GeM Category Specification

| Specification | Specification Name/विशिष्टि का नाम | Bid Requirement/बिड के लिए आवश्यक (Allowed Values)/अनुमत मूल्य |
|--------------------------------------|--|--|
| Generic | Type/Category/Class of TV set | Smart TV(2) |
| | Display Type/Technology | LCD (Liquid Crystal Display), LED (Light Emitting Diode), OLED (Organic Light-Emitting Diode), QLED (Quantum Dot LED) Or higher |
| | Nominal Screen Size Range (Inches) | more than 26 inch - upto 32 inch |
| | Audio Power (minimum) | 5W x 2, 8W x 2, 10W x 2, 12W x 2, 20W x 2 Or higher |
| Performance & Features | Maximum Resolution (Pixels) supported | HD (High Definition): 1280x720, Full HD: 1920x1080, 4K Ultra HD (UHD): 3840x2160, 8K Ultra HD: 7680x4320 Or higher |
| | Static contrast Ratio | 1100 : 1, 1200 : 1, 1300 : 1, 1400 : 1, 1500 : 1, 1600 : 1, 1700 : 1, 1800 : 1, 1900 : 1, 2000 : 1, 2500 : 1, 3000 : 1, 3500 : 1, 4000 : 1, 4500 : 1, 5000 : 1 Or higher |
| | Typical Brightness (Nits) | 200 - 299, 300 - 399, 400 - 499, 500 -699, 700-999 Or higher |
| | Salient Feature | Inbuilt Speakers, Table mount(legs), Wall Mount bracket |
| | Optional Feature | HDR (High Dynamic Range), Screen Mirroring, Built-in Wi-fi, Wi-fi Direct, Bluetooth, LAN |
| Power | Input Power Rated Voltage | 230 (+-10%), 50Hz |
| | BEE Star Rating | 1 star, 2 star, 3 star, 4 star, 5 star Or higher |
| RF Input & Connectivity Ports | Input port | RF Input, Composite Input, AUXILARY AUDIO INPUT, 1-HDMI Port, 1-USB Port, 1-Ethernet Port |
| Accessories | Accessories (included in the scope of supply) | Remote Control, Wall Mounting Bracket |
| Warranty, Installation Commissioning | Comprehensive Standard Warranty(Years) | 1 Or higher |
| | Warranty on Display only (Years) | 3 Or higher |
| Certification / Test Report | Type of lab which carried out Test of Complete Product to prove the conformity of product as per Governing Specification | Certificate of Govt.Lab/NABL/ILAC accredited |

Additional Specification Parameters - Television (TV) (V2) (39 set)

| Specification Parameter Name | Bid Requirement (Allowed Values) |
|-------------------------------------|--|
| Type of TV | LCD - 32 inch |
| LCD TV | Only 32 inch LCD TV Sony, LG, Samsung, Toshiba, Panasonic & MI Brands authorized dealers are accepted |
| Power Consumption / LCD Body Colour | < 120W / Black |
| Certificates required | BIS/ CE/ FCC/ EMC/ Certificate of Govt. Lab/ NABL/ILAC accredited |
| Accessories required | Remote Control with Two 1.5V batteries, Connecting Cables (Power Cable, HDMI Cable Min. 3 meter each), Wall Mounting accessories and Manual booklet. |

* Bidders offering must also comply with the additional specification parameters mentioned above.

Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी and/ तथा Quantity/मात्रा

| S.No./क्र. सं. | Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी | Address/पता | Quantity/मात्रा | Delivery Days/डिलीवरी के दिन |
|----------------|---|--|-----------------|------------------------------|
| 1 | Store Keeper | 125052, Govt. ITI, Adampur, Near Krishana Gausala Bhadra Road Adampur, District Hisar, Pin- 125052 | 2 | 42 |
| 2 | Group Instructor | 124507, Govt. ITI, Bahadurgarh, Adarsh Nagar, Main Jhajjar Road, Bahadurgarh, District Bahadurgarh, Pin code- 124507 | 2 | 42 |
| 3 | Group Instructor | 132040, Govt. ITI, Ballah, VPO Ballah, Police Chowki Block Munak, District Karnal, District-Karnal, Pin code- 132040 | 1 | 42 |
| 4 | Vice-Principal | 125001, Govt. ITI, Balsamand, Bhadra Road, Old Bus Stand, VPO Balsamand, Distt- Hisar | 2 | 42 |
| 5 | Clerk | 133201, Govt. ITI, Barara at Holi, VPO.- Holi, Tehsil Barara, District- Ambala, Pin code- 133201 | 2 | 42 |
| 6 | Store Keeper | 127028, Govt. ITI, Behal, Surpura Road Behal, District-Bhiwani, Pin code- 127028 | 1 | 42 |
| 7 | Assistant | 123401, Govt. ITI, Berli Kalan, District- Rewari, Pin code- 123401 | 2 | 42 |
| 8 | Assistant | 125050, Govt. ITI, Bhodia Khera, District- Fatehabad, Pin code- 125050 | 2 | 42 |

| S.No./क्र. सं. | Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी | Address/पता | Quantity/मात्रा | Delivery Days/डिलीवरी के दिन |
|----------------|---|---|-----------------|------------------------------|
| 9 | Electrician Instructor | 123034, Govt. ITI, Bhojawas, Kanina-Ateli Road, VPO- Bhojawas, Kanina, District- Mahendergarh, Pin code- 123034 | 2 | 42 |
| 10 | Superintendent | 125005, Govt. ITI, Hisar, Model Town, Tosham Road Hisar, District- Hisar, Pin code- 125005 | 4 | 42 |
| 11 | Group Instructor | 124406, Govt. ITI, Kansala, District- Rohtak, Pin code- 124406 | 2 | 42 |
| 12 | Group Instructor | 132001, Govt. ITI, Karnal, ITI Chowk Karnal, District- Karnal, Pin code- 132001 | 2 | 42 |
| 13 | Group Instructor | 123029, Govt. ITI Mahendergarh, Opposite Yadav Dharamshala, Mahendergarh, District- Mahendergarh, Pin code- 123029 | 3 | 42 |
| 14 | Group Instructor | 122108, Govt. ITI, Nagina, Delhi-Alwar Road, Near Badkali Chowk, VPO. Nagina, District- Nuh, Pin code- 122108 | 2 | 42 |
| 15 | Group Instructor | 123001, Govt. ITI, Narnaul, Near Deputy Commissioner Residence, District- Narnaul, Pin code- 123001 | 2 | 42 |
| 16 | Storekeeper | 124001, Govt. Model ITI at Sainik Pariwar Bhawan Rohtak, Sector- 5, District- Rohtak, Pin code- 124001 | 2 | 42 |
| 17 | Superintendent | 131001, Govt. ITI, Sonipat, District- Sonipat, Pin Code- 131001 | 2 | 42 |
| 18 | Group Instructor | 132001, Govt. ITI, Women Karnal, Sector- 9, Kunjpura Road Karnal, District- Karnal, Pin code- 132001 | 2 | 42 |
| 19 | Group Instructor | 135001, Govt. ITI Yamuna Nagar, Near Rajan Hospital, workshop road Yamuna Nagar, District- Yamuna Nagar, Pin code- 135001 | 2 | 42 |

Special terms and conditions-Version:2 effective from 16-10-2024 for category Television (TV) (V2)

1. Note to Buyers:

The Central Ministries/ Departments and other government buyers, as applicable, shall note that this category is covered under Scheme - II (Compulsory Registration Scheme) of BIS (Bureau of Indian Standards).

Compulsory registration of goods / articles in this category shall conform to IS 616: 2017 and shall bear the "Standard Mark" under a license from the Bureau of Indian Standards as per Scheme-II of Schedule-II of Bureau of Indian Standards(Conformity Assessment) Regulations, 2018.

Buyer shall verify and confirm compliance with the applicable BIS order during the procurement and fulfillment process.

Buyer shall validate and confirm the comprehensive warranty terms and conditions during the procurement process.

Note to Sellers:

Sellers shall offer and supply products conforming to the corresponding Indian Standard and mandatorily registration as per Scheme-2 of BIS.

Non-compliance shall result in action as per GeM IM policy.

Buyers and sellers may refer to the relevant S.O at <https://www.bis.gov.in/product-certification/products-under-compulsory-certification/scheme-ii-registration-scheme/>

Buyer Added Bid Specific Terms and Conditions/क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें

1. Generic

OPTION CLAUSE: The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 25 percent of bid quantity at the time of placement of contract. The purchaser also reserves the right to increase the ordered quantity by up to 25% of the contracted quantity during the currency of the contract at the contracted rates. Bidders are bound to accept the orders accordingly.

2. Generic

Actual delivery (and Installation & Commissioning (if covered in scope of supply)) is to be done at following address

As per Consignee list
As per Consignee list
As per Consignee list
As per Consignee list
As per Consignee list
.

3. Generic

Bidder financial standing: The bidder should not be under liquidation, court receivership or similar proceedings, should not be bankrupt. Bidder to upload undertaking to this effect with bid.

4. Generic

Bidders shall quote only those products (Part of Service delivery) in the bid which are not obsolete in the market and has at least 3 years residual market life i.e. the offered product shall not be declared end-of-life by the OEM before this period.

5. Generic

Bidders are advised to check applicable GST on their own before quoting. Buyer will not take any responsibility in this regards. GST reimbursement will be as per actuals or as per applicable rates (whichever is lower), subject to the maximum of quoted GST %.

6. **Generic**

Experience Criteria: The Bidder or its OEM {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU for 3 years before the bid opening date. Copies of relevant contracts to be submitted along with bid in support of having supplied some quantity during each of the year. In case of bunch bids, the primary product having highest value should meet this criterion.

7. **Generic**

Installation, Commissioning, Testing, Configuration, Training (if any - which ever is applicable as per scope of supply) is to be carried out by OEM / OEM Certified resource or OEM authorised Reseller.

8. **Generic**

Malicious Code Certificate:

The seller should upload following certificate in the bid:-

(a) This is to certify that the Hardware and the Software being offered, as part of the contract, does not contain Embedded Malicious code that would activate procedures to :-

- (i) Inhibit the desires and designed function of the equipment.
- (ii) Cause physical damage to the user or equipment during the exploitation.
- (iii) Tap information resident or transient in the equipment/network.

(b) The firm will be considered to be in breach of the procurement contract, in case physical damage, loss of information or infringements related to copyright and Intellectual Property Right (IPRs) are caused due to activation of any such malicious code in embedded software.

9. **Generic**

Manufacturer Authorization: Wherever Authorised Distributors/service providers are submitting the bid, Authorisation Form /Certificate with OEM/Original Service Provider details such as name, designation, address, e-mail Id and Phone No. required to be furnished along with the bid

10. **Generic**

1. The Seller shall not assign the Contract in whole or part without obtaining the prior written consent of buyer.
2. The Seller shall not sub-contract the Contract in whole or part to any entity without obtaining the prior written consent of buyer.
3. The Seller shall, notwithstanding the consent and assignment/sub-contract, remain jointly and severally liable and responsible to buyer together with the assignee/ sub-contractor, for and in respect of the due performance of the Contract and the Sellers obligations there under.

11. **Generic**

While generating invoice in GeM portal, the seller must upload scanned copy of GST invoice and the screenshot of GST portal confirming payment of GST.

12. **OEM**

IMPORTED PRODUCTS: In case of imported products, OEM or Authorized Seller of OEM should have a registered office in India to provide after sales service support in India. The certificate to this effect should be submitted.

13. **Inspection**

Pre-dispatch inspection at Seller premises (Fee/Charges to be borne by the BUYER): Before dispatch, the goods will be inspected by Buyer / Consignee or their Authorized Representative or by Nominated External Inspection Agency (independently or jointly with Buyer or Consignee as decided by the Buyer) at Seller premises (or at designated place for inspection as declared / communicated by the seller) for their compliance to the contract specifications. Fee/Charges taken by the External inspection Agency and any external laboratories testing charges shall be borne by the Buyer. For in-house testing,

the Sellers will provide necessary facilities free of cost. Seller shall notify the Buyer through e-mail about readiness of goods for pre-dispatch inspection and Buyer will notify the Seller about the Authorized Representative/ Nominated External Inspection Agency and the date for testing. The goods would be dispatched to consignee only after clearance in pre-dispatch inspection. Consignee's right of rejection as per GTC in respect of the goods finally received at his location shall in no way be limited or waived by reason of the goods having previously been inspected, tested and passed by Buyer/ Consignee or its Nominated External Inspection Agency prior to the goods' shipment. While bidding, the sellers should take into account 7 days for inspection from the date of email offering the goods for inspection. Any delay in inspection beyond 7 days shall be on the part of the buyer and shall be regularised without Liquidated Damages.

When there is requirement of submission the advance sample, the seller shall inform the buyer promptly through emails about the date of submission of sample to the buyer nominated Inspection agency.

14. **Forms of EMD and PBG**

Bidders can also submit the EMD with Account Payee Demand Draft in favour of

IMC Society of ITI Sadhaura
payable at
Sadhaura

. Bidder has to upload scanned copy / proof of the DD along with bid and has to ensure delivery of hardcopy to the Buyer within 5 days of Bid End date / Bid Opening date.

15. **Forms of EMD and PBG**

Successful Bidder can submit the Performance Security in the form of Account Payee Demand Draft also (besides PBG which is allowed as per GeM GTC). DD should be made in favour of

IMC Society of ITI Sadhaura
payable at
Sadhaura

. After award of contract, Successful Bidder can upload scanned copy of the DD in place of PBG and has to ensure delivery of hard copy to the original DD to the Buyer within 15 days of award of contract.

16. **Financial Criteria**

NET WORTH: Net Worth of the OEM should be positive as per the last audited financial statement.

17. **Scope of Supply**

Scope of supply (Bid price to include all cost components) : Supply Installation Testing and Commissioning of Goods

18. **Certificates**

ISO 9001: The bidder or the OEM of the offered products must have ISO 9001 certification.

19. **Certificates**

Bidder's offer is liable to be rejected if they don't upload any of the certificates / documents sought in the Bid document, ATC and Corrigendum if any.

20. **Certificates**

The bidder is required to upload, along with the bid, all relevant certificates such as BIS licence, type test certificate, approval certificates and other certificates as prescribed in the Product Specification given in the bid document.

21. **Certificates**

To be eligible for award of contract, Bidder / OEM must possess following Certificates / Test Reports on the date of bid opening (to be uploaded with bid):

As per uploaded terms & conditions in Buyer uploaded ATC document.

22. **Turnover**

Bidder Turn Over Criteria: The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.

23. **Turnover**

OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria. In case of bunch bids, the OEM of CATEGORY RELATED TO primary product having highest bid value should meet this criterion.

24. **Warranty**

Warranty period of the supplied products shall be 1 years from the date of final acceptance of goods or after completion of installation, commissioning & testing of goods (if included in the scope of supply), at consignee location. OEM Warranty certificates must be submitted by Successful Bidder at the time of delivery of Goods. The seller should guarantee the rectification of goods in case of any break down during the guarantee period. Seller should have well established Installation, Commissioning, Training, Troubleshooting and Maintenance Service group in INDIA for attending the after sales service. Details of Service Centres near consignee destinations are to be uploaded along with the bid.

25. **Warranty**

Timely Servicing / rectification of defects during warranty period: After having been notified of the defects / service requirement during warranty period, Seller has to complete the required Service / Rectification within 7 days time limit. If the Seller fails to complete service / rectification with defined time limit, a penalty of 0.5% of Unit Price of the product shall be charged as penalty for each week of delay from the seller. Seller can deposit the penalty with the Buyer directly else the Buyer shall have a right to recover all such penalty amount from the Performance Security (PBG). Cumulative Penalty cannot exceed more than 10% of the total contract value after which the Buyer shall have the right to get the service / rectification done from alternate sources at the risk and cost of the Seller besides forfeiture of PBG. Seller shall be liable to re-imburse the cost of such service / rectification to the Buyer.

26. **Service & Support**

Availability of Service Centres: Bidder/OEM must have a Functional Service Centre in the State of each Consignee's Location in case of carry-in warranty. (Not applicable in case of goods having on-site warranty). If service center is not already there at the time of bidding, successful bidder / OEM shall have to establish one within 30 days of award of contract. Payment shall be released only after submission of documentary evidence of having Functional Service Centre.

27. **Service & Support**

Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.

28. **Buyer Added Bid Specific ATC**

Buyer Added text based ATC clauses

LCD TV - 32"

1. The Authorized dealers/OEM supplier of Sony, LG, Samsung, Toshiba, Panasonic & MI Brand are only eligible to participate in the Bid. The dealers of other brands shall not be entertained and their bids shall be summarily rejected.

2. The Bidder shall supply the LCD TV of size exactly 32 inch only as per the consignee list mentioned in the Bid/ Terms & Conditions Document.

3. The Bidder shall submit EMD in the shape of original DD in favor of the Authority mentioned in the Bid Document before prescribed due date and copy of the same shall be uploaded along with the bid document.

4. The Bidder shall comply/ accept all the terms & conditions mentioned in the uploaded documents in Buyer uploaded ATC document.

5. The Bidder shall upload the duly accepted bid document including all terms and conditions with duly sign and stamp.

6. The Bidder are advised to refer the soft copy of Buyer uploaded ATC document for detailed information.

29. Buyer Added Bid Specific ATC

Buyer uploaded ATC document [Click here to view the file.](#)

Disclaimer/अस्वीकरण

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. If any clause(s) is / are incorporated by the Buyer regarding following, the bid and resultant contracts shall be treated as null and void and such bids may be cancelled by GeM at any stage of bidding process without any notice:-

1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
4. Creating BoQ bid for single item.
5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
7. Floating / creation of work contracts as Custom Bids in Services.

8. Seeking sample with bid or approval of samples during bid evaluation process. (However, in bids for [attached categories](#), trials are allowed as per approved procurement policy of the buyer nodal Ministries)
9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
11. Creating bid for items from irrelevant categories.
12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
13. Reference of conditions published on any external site or reference to external documents/clauses.
14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

[This Bid is also governed by the General Terms and Conditions/ यह बिड सामान्य शर्तों के अंतर्गत भी शासित है](#)

In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws./जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो। बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।

---Thank You/धन्यवाद---